

PERFORMANCE AGREEMENT

MADE AND ENTERED INTO BY AND BETWEEN:

NGQUSHWA LOCAL MUNICIPALITY AS REPRESENTED BY THE MUNICIPAL MANAGER

MRS. MISIWE PHYLLIS MPAHLWA

AND

MRS. NTOMBI MAKWABE

THE EMPLOYEE OF THE MUNICIPALITY

FOR THE

FINANCIAL YEAR: 01 JULY 2018 – 30 JUNE 2019

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The Ngqushwa Municipality herein represented by Mrs.Misiwe Phyllis Mpahlwa in his capacity as the Municipal Manager (hereinafter referred to as the Employer)

and

Mrs. Ntombi Makwabe; the Director Community Services of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The Employer has entered into a contract of employment with the Employee in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000 ("the Systems Act"). The Employer and the Employee are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual Performance Agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4) and 57(5) of the Systems Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b), (4B) and (5) of the Act as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the employee and to communicate to the employee the employee's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan. Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality:
- 2.3 specify accountabilities as set out in a performance plan, which forms an annexure to the Performance Agreement;
- 2.4 monitor and measure performance against set targeted outputs;
- use the Performance Agreement as the basis for assessing whether the employee 2.5 has met the performance expectations applicable to his job;
- 2.6 in the event of outstanding performance, to appropriately reward the employee; and

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2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

3 COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the **01 July 2018** and will remain in force until **30 June 2019** thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will review the provisions of this Agreement in each quarter. The parties will conclude a new Performance Agreement and Performance Plan that replaces this Agreement at least once a year by not later than the beginning of each successive financial year.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment for any reason.
- 3.4 The content of this Agreement may be revised at any time during the abovementioned period to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

4 PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 the performance objectives and targets that must be met by the **Employee**; and
 - 4.1.2 the time frames within which those performance objectives and targets must be met.
- 4.2 The performance objectives and targets reflected in Annexure A are set by the **Employer** in consultation with the **Employee** and based on the Integrated Development Plan, Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the **Employer**, and shall include key objectives; key performance indicators; target dates and weightings.
 - 4.2.1 The key objectives describe the main tasks that need to be done.
 - 4.2.2 The key performance indicators provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - 4.2.3 The target dates describe the timeframe in which the work must be achieved.
 - 4.2.4 The weightings show the relative importance of the key objectives to each other.
- 4.3 The **Employee's** performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the **Employer**'s Integrated Development Plan.

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PERFORMANCE MANAGEMENT SYSTEM

- The Employee agrees to participate in the performance management system that 5.1 the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.
- 5.2 The Employee accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the Employer, management and municipal staff to perform to the standards required.
- 5.3 The Employer will consult the Employee about the specific performance standards that will be included in the performance management system as applicable to the Employee.
- 5.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the Employee shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 5.5.1 The Employee will be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPAs) and the Core Competency Requirements (CCRs) respectively.
 - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - KPAs covering the main areas of work will account for 80% and CCRs will 5.5.3 account for 20% of the final assessment.
- 5.6 The Employee's assessment will be based on his performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings below agreed to between the Employer and Employee:

Key Performance Areas (KPA's)	Weighting
Quality Basic Services and Infrastructure Development	15%
Institutional Development and Design	10%
Local Economic Development (LED) & Spatial Planning	55%
Financial Viability and Management	10%
Good Governance and Public Participation	10%
Total	100%

- Key performance areas related to the functional area of the Employee will be subject 5.7 to negotiation between the Employer and the Employee.
- The CCRs will make up the other 20% of the Employee's assessment score. CCRs 5.8 that are deemed to be most critical for the Employee's specific job will be selected $(\sqrt{})$ from the list below as agreed to between the **Employer** and **Employee**. Three of the CCRs are compulsory for Managers directly accountable to Municipal Managers:

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Core Com	petency Requirements for Managers (CCR)	Indicate Choice Select Yes/No	Weight	Actual Score/5
	Core Managerial Competencies			
CCR 1	Strategic Capability and Leadership	Yes	10%	
CCR 2	Programme and Project Management	Yes	10%	
CCR 3	Financial Management	Compulsory	5%	
CCR 4	Change Management	Yes	5%	
CCR 5	Knowledge Management	Yes	5%	
CCR 6	Service Delivery Innovation	Yes	10%	
CCR 7	Problem Solving and Analysis	Yes	5%	
CCR 8	People Management and Empowerment	Compulsory	3%	
CCR 9	Client Orientation and Customer Focus	Compulsory	5%	
CCR 10	Communication	Yes	5%	
CCR 11	Honesty and Integrity	Yes	5%	
	Core Occupational Competencies			
CCR 12	Competence in Self-Management	Yes	3	T
CCR 13	Interpretation of and implementation within the legislative	Yes	3	
CCR 14	Knowledge of developmental local government	Yes	3	
CCR 15	Knowledge of performance Management and reporting	Yes	3	
CCR 16	Knowledge of global and South African specific political social and economic contexts	Yes	3	
CCR 17	Competence in policy conceptualisation, analysis and implementation	Yes	3	
CCR 18	Knowledge of more than one functional municipal field discipline	Yes	2	
CCR 19	Skills in Mediation	Yes	3	
CCR 20	Skills in Governance	Yes	1	
CCR 21	Competence as required by other national sector	Yes	2	
CCR 22	Exceptional and dynamic creativity to improve the functioning of the municipality	Yes	3	
CCR 23	Risk Management	Yes	2	
CCR 24	Audit Action Plan	Yes	1	
Total CC	R Score		100%	

6. EVALUATING PERFORMANCE

- 6.1 The Municipality's Performance Management Framework sets out -
 - 6.1.1 the standards and procedures for evaluating the Employee's performance; and
 - 6.1.2 the intervals for the evaluation of the Employee's performance.
- Despite the establishment of agreed intervals for evaluation, the Employer may in addition review the Employee's performance at any stage while the contract of employment remains in force.

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- 6.3 Personal growth and development needs identified during any performance review discussion will be documented in a Personal Development Plan as well as the actions agreed to and implementation will take place within set time frames.
- The Employee's performance will be measured in terms of contributions to the goals and strategies set out in the Employer's IDP.
- 6.5 The annual performance appraisal will involve:

6.5.1 Assessment of the achievement of results as outlined in the performance plan:

- (a) Each KPA will be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that have had to be performed under the KPA.
- (b) An indicative rating on the five-point scale will be provided for each KPA.
- (c) The applicable assessment rating calculator (refer to paragraph 6.5.3 below) will be used to add the scores and calculate a final KPA score.

6.5.2 Assessment of the CCRs

- (a) Each CCR will be assessed according to the extent to which the specified standards have been met.
- (b) An indicative rating on the five-point scale will be provided for each CCR.
- This rating will be multiplied by the weighting given to each CCR during (c) the contracting process, to provide a score.
- The applicable assessment rating calculator (refer to paragraph 6.5.1) (d) will be used to add the scores and calculate a final CCR score.

6.5.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.6 The assessment of the performance of the Employee will be based on the following rating scale for KPA's and CCRs:

Level	Terminology	Description	Rating 1 2 3 4 5
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance plan and maintained this in all areas of responsibility throughout the year.	

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Level	Terminology	Description	Rating 1 2 3 4 5
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.	
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.	
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.	
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.	

- 6.8 For purposes of evaluating the annual performance of the Employee, an evaluation panel constituted of the following persons shall be established -
 - 6.8.1 Municipal Manager:
 - 6.8.2 Chairperson of the Performance Audit Committee or the Audit Committee in the absence of a Performance Audit Committee
 - Member of the Mayoral Committee or in respect of a plenary type municipality, 6.8.3 another member of Council; and
 - 6.8.4 Municipal Manager from another municipality.
- 6.9 The manager responsible for Human Resources of the municipality shall provide secretariat services to the evaluation panels referred to in sub-regulations (d) and (e).

7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each Employee in relation to his Performance Agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter

July - September 2018

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Second quarter Third quarter Fourth guarter

October - December 2018 January - March 2019 April - June 2019

- 7.2 The Employer shall keep a record of the mid-year review and annual assessment
- 7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 7.4 The **Employer** will be entitled to review and make reasonable changes to the provisions of Annexure "A" from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.5 The **Employer** may amend the provisions of Annexure A whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as Annexure B.

9. OBLIGATIONS OF THE EMPLOYER

- The Employer shall -
 - 9.1.1 create an enabling environment to facilitate effective performance by the Employee;
 - 9.1.2 provide access to skills development and capacity building opportunities:
 - 9.1.3 work collaboratively with the Employee to solve problems and generate solutions to common problems that may impact on the performance of the Employee:
 - 9.1.4 on the request of the Employee delegate such powers reasonably required by the Employee to enable him to meet the performance objectives and targets established in terms of this Agreement; and
 - 9.1.5 make available to the Employee such resources as the Employee may reasonably require from time to time to assist him to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others -
 - 10.1.1 a direct effect on the performance of any of the **Employee's** functions;
 - 10.1.2 commitment of the **Employee** to implement or to give effect to a decision made by the Employer; and
 - 10.1.3 a substantial financial effect on the Employer.

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10.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the Employee's performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 1% to 14% of the all-inclusive annual remuneration package may be paid to the Employee in recognition of outstanding performance to be constituted as follows:
 - 11.2.1 a score of 101% to 129% is awarded a performance bonus ranging from 1% to 5%: and
 - 11.2.2 a score of 130% to 149% is awarded a performance bonus ranging from 5% to
 - 11.2.3 a score of 150% and above is awarded a performance bonus ranging from 10% to 14%.
- 11.3 In the case of unacceptable performance, the Employer shall -
 - 11.3.1 provide systematic remedial or developmental support to assist the Employee to improve his performance; and
 - 11.3.2 after appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the Employee on grounds of unfitness or incapacity to carry out his duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the Employee's performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/or salary increment in the Agreement, must be mediated by the Mayor within thirty (30) days of receipt of a formal dispute from the Employee, whose decision shall be final and binding on both parties.
- 12.2 Any disputes about the outcome of the Employee's performance evaluation, must be mediated by a member of the Municipal Council, provided that such member was not part of the evaluation panel provided for in 6.8, within thirty (30) days of receipt of a formal dispute from the Employee, whose decision shall be final and binding on both parties.

13. GENERAL

- 13 1 The contents of this agreement and the outcome of any review conducted in terms of Annexure A may be made available to the public by the **Employer**.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the Employee in terms of his contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.

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Thus done and signed at Passie on this 02 day of July 2018

AS WITNESSES:

1. Manual Municipal Manager

			resources thereby promoting austainable economic growth.	Strives to ensure the creation of wealth using natural	Strategy	
coastal management of the environment by 2022 and beyond.			economy and ficilitate job creation	To create an enabling environment that	Objective	edivedite a cinetive the tracketing of effective, efficient, economical and electrical maintenance services
Number of workshops conducted for implementation of coastal management plan		orgagement for implementation of the BIGM Programme	Plan for LED milatives	Development of Business	Indiano	oal electrified.
Conduct 4 consist management R 0 workshops by 30 June 2019		Skils development of Nagushwa Entrepreneur's as part of Building Inchalwa Green Municipalities (BIGM) Programme by 30 June 2019		Implementation of LED strategy by		In the following villages by 30 Jure 2018: 2018: 1) Behingrafu (16) 2) Benrion (26) 2) Benrion (26) 3) Sighigqini (20) 4) Nidoko (20) 5) Makhuhlane (25) 6) Hoshi (25) 7) Mgababa (25) 6) Hoshi (25) 7) Mgababa (25) 1) Benrion (20) 1) Benrio
		R 38 760		Budget & Source Baseline	(PA3: LOCAL EC	į.
Coastal management plan		Not Applicable	Raterior	Baseline Draft I FD Strategy	ONOMIC DEVELOPM	electrified
Q1Combuci 1 quarterly constal management workshop (Programme and Attendance Register) Q2-Conduct 1 quarterly constal management workshop (Programme and Attendance Register) Q3-Conduct 1 quarterly constal management workshop (Programme and Attendance Register) 1 quarterly constal management workshop (Programme and Attendance Register) 1 quarterly constal management workshop (Programme and Attendance Programme and Attendance		Q1 - Quantarly report Statesholder Engagement, Attendance Register Q2-Quartarly Raport, Skills Assessment Report, Attendance register Q3-Quantarly report, Attendance register Q4-Quartarly report, Attendance Q4-Quartarly report, Entrepreneurial Skills Data Base Brochure -	ur-cuatterly report, State(bloiders engagement Alterndance Register, Q2-Quarterly report and draft business plan. Q3- Final Business Plan and Proof of Sumitsision Q4- Proof of sumitted Business Plan(Actnowledge of Receipt)	Q1-Q4 Evidence Required	KPA3: LOCAL ECONOMIC DEVELOPMENT AND SPATIAL DEVELOPMENT WEIGHT: 20	Advertisement of populment of Advertisement of Contractor and Planning Report Q2-Delivery of material and progress report Q3-Progress report Q4-Completion Report
Conduct 1 coastal management workshop by 30 September 2018		Stakeholder Engagement for Development of Negulativa Entrepreseurial Data base by 30 September 2018	Slakeholder Engagement for Development of Business Plan by 30 September 2018	Q1 Deliverable Target	WEIGHT: 20	Advertisement for Advertisement for Advertisement for Advertisement of Counted appointment of Counted and Planning Report for the electrification of 320 households by 30 September 2018
Conduct 1 coastal management workshop by 31 December 2016		Ngrushwa Enfrepreneurs Selle Assessment - Capacity Building by 31 December 2018	1 Draft business plan developed by 31 December 2018	Q2 Deliverable Target		Site establishment delivery of material and construction of electricity infrastructure for the a 320 households to lise electrified by 31 December 2018
Conduct 1 coastal management workshop by 31 March 2019	,	Stakeholder Engagement to communicate Ngquahwa Entrepraneurial Skills Data base. By 31 March 2019.	Firal fusiness plan developed and submitted by 31 March 2019	Q3 Deliverable Target		of (Construction of Electricity infrastructure in the 320 to households to be electrified by 31 March 2019
Conduct 1 coastal management workshop by C 30 June 2018		Packaged Entrepreneurial Skills Data Base - Capacity Building by 30 June 2019	Progress report on implementation of LED Strategy by 30 June 2019	Q4 Deliverable Target		Electrification of 320 incustoids by 30 June 2019
Director: CS+ Community Services		Director: LET Community Services	Director: LEI Community Services	Custodian KP		Director Infrastructure and Technical Services

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	To be a financial vlable	Strategy					and Land Use Management trapports to Social, comming- environmental and editoral meets to promote austainable fiveling of the social conductor with septiment of the secondarios with septiment of the secondarios with septiment of the secondarios of the NDP.	to appare that avoids planates
reporting through budget management best practices and interdepartmental coordination.	Ensuring sound financial planning and	Objective	To review and implement a Housing Sector Plan (HSP) to facilitate planning and development of Human Settlements	To improve asset register (immovable property): revenue generation and compliance with zoring regulations.	Problem naking in the with SPLUMA principles and processes.	to use community awareness of planning and building policies and legislation.		1
9	Draft Annual Financial	Indicator	Onti reviewed and Adopted Housing Sector Plan	Draft Land Audit Survey	Uzat municipa wali to wali Lund use acheme regulations	Number of awareness campaigns conducted		1
Annual Financial Statements by 31 August 2016		Annual Target	Reviewed and approved 5 year Housing Sector Plan by 30 June 2019	Approved Land Audit Survey by 31 R 90 000 December 2018	Approved municipal Yugil to walf Land Use Scheme Regulations by 31 December 2018	Conducing 2 awareness campaigns on Planning and Building by-laws by 30 June 2019	Reviewed and approved 5 year Municipal SDF by 31 December 2016	u Eight (8) modiblocks to be conducted and one quarterly awareness workshops to be conducted by 30 June 2019
020 020	Danger a cource	VIABILITY AND	R 27 132	R 90 000	R 100 000	D.	R 52 500	, o
ZUIVI 7 Audited Arnual Fhancial Statements	-		2017/18 Housing Sector Plan	ADM Land Audit Survey	Not Applicable	One awareness campaign conducted in 2016/17	Approved 5 year Municipal SDF	4 Roadblocks were conducted
Cd1-Signed AFS and Call-Signed AFS and Call-Signed AFS and AGSA	41-44 Evidence Required		Q1- Inception report Q2- Situational Analysis report Q3- Draft Housing Sector Plan Q4- Council Resolution on final Housing Sector Plan	C1-Torms of Reference, advantagement & appointment letter of service provider and inception report on Land Audit Survey Q2-1st Draft Land Audit Survey and Council Resolution on final Draft Land Audit Survey	Q1- Terms of Reference, advertisement & appointment letter of service provider and Inception report on development of land use science regulations: Q2- Draft land use scheme regulations and Councel Resolution on final well to wall land use scheme regulations.	Q1-Not Applicable Q2- Attendance Register and agenda Q3-Not applicable Q3- Attendance Register and agenda	Q1- First Draft Spatial Development Framework Q2- Coursel Resolution and Final reviewed Spatial Development Framework	O1-One quarterly report, Conduct Two (2)-quarterly reablock (Attendance Registers) O2-One Quarterly report, Conduct Two (2) quarterly report, Conduct Two (2) quarterly report, Conduct Two(2) quarterly report, Conduct Two (2) quarterly Active Conduct Two (2) quarterly Two (2) quarterly Two (2) quarterly Registers) and One (1) Awareness workshop(Attendance Registers)
Development and Submission of Grap compliant Annual Financial Statements to Audior General by 30 September 2018	Q1 Deliverable Target	principality (Part & Control of C	Inception report for the housing sector plan review by 30 September 2018	Development of Terms of Reference, atventisment & appointment of sarvice provider and inception report for the land audit survey by 30 September 2018	Development of Terms of Reference, advertisement & appointment of Service Provider and Inception the development of the municipal wall to wall Land Lee Scheme Regulations by 30 September 2018	Not Applicable	by 30 September 2018	Conduct Two (2)quarterly read/block by 30 Saptember 2018
Not Applicable	Q2 Deliverable Target		Situational analysis report by 31 December 2018	1st Draft and Final Land Audil Survey by 31 December 2018	ist draft and final municipal wall to wall to wall and Use Scheme Regulation by 31 December 2018	One awareness campaign conducted on Planning and Building by-laws by 31 December 2018	Final Reviewed SDF by 31 December 2018	Conduct Two (2)quarterly or roadsbock by 31 December 2018
Not Applicable	Q3 Deliverable Target		Draft reviewed Housing Sector Plan	Not applicable	Not applicable	Not Applicable	Not Applicable	Conduct Two (2) funriarity roadblock by 31 March 2019
Not Applicable	Q4 Deliverable Target		Final reviewed Housing Sector Plan	Not applicable	Not applicable	One awareness campaign conducted on Planning and Building by-laws by 30 June 2019	Not Applicable	Conduct two (2) questorfy 10 roadblock and Awareness workshop by 30 June 2016
Chief Financial Officer	Custodian		Director : Community Services	Director: Community Services	Director: Community Services	n Director : Community Services	Director: Community Services	by Director: Community Services
BTC	Ā	1	80	S	22	co.	10	

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PERSONAL DEVELOPMENT PLAN

NAME : NTOMBI MAKWABE

JOB TITLE: DIRECTOR COMMUNITY SERVICES

EMPLOYER: NGQUSHWA LOCAL MUNICIPALITY

YEAR : 2018/2019

relevant time frames				
against set criteria, within				
manage and monitor and evaluate				
managers reporting to me,				
performance agreements with all	20189	Manager	PMS	Management
To be able to enter into	July, August	Municipal	Workshops on	Performance
excellent result	duration)			
department which will bring	(1 Year	Manager	Course	Leadership
To be effectively lead the		Municipal	+ CPMD	Strategic
			actions	to be addressed
Expected outcome	Time-frame	Responsibility Time-frame	Proposed	Competency

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